

From: David.Damassa@tufts.edu

To: BostonsBestBar@aol.com

Sent: 10/12/2011 4:49:57 P.M. Eastern Daylight Time

Subj: RE: Follow up from Rehearsal and Wedding at Essex Conference Center

Hi Dianna,

The service from Boston's Best Bartending was indeed outstanding. Tom was there for the rehearsal dinner on Saturday and it was a real pleasure working with him. Guests appreciated Tom's very helpful advice on drink selections, his efficient service, the placement and set-up of the bar. and the respect and kindness that he showed to young and old alike.

The queue at the bar was never more than a few people – an amazing fete considering that he was serving almost 75 guests. Kim joined Tom to provide bartending services for the wedding reception on Sunday and it was obvious from their excellent teamwork and their anticipation of every phase of the event that they had done this many times before. For example, when it was time for the champagne toast, I looked over and saw Kim filling the last of the champagne glasses. Whenever I walked up to the bar, Tom had my favorite wine selection already in his hand. It is wonderful to see true professionals at work!

The incredibly positive recommendations that I received from Cindy about you and your company were, if anything, understated. Thank you for the outstanding service and please extend my thanks and compliments again to both Tom and Kim. The weather, the venue, and the wonderful service from all the support staff gave Thomas, and Stephanie the wedding of their dreams. I will definitely be back in touch for any future bartending needs.

All the best,

David

From: tracy_cochran@comcast.net

To: BostonsBestBar@aol.com

Sent: 10/24/2011 6:12:21 P.M. Eastern Daylight Time

Subj: RE: Wedding, October 23rd

Hi Dianna - Regis was wonderful and such a pleasure to work with.
I will recommend him to any parties that I know that are looking for a bartender.

Thanks you

Tracy

From: nicole.a.peterson@gmail.com

To: BostonsBestBar@aol.com

Sent: 9/20/2011 12:39:45 P.M. Eastern Daylight Time

Subj: Re: Follow up from September 10th Wedding, Stetson Hall

Hi Dianna,

Everything went perfectly for the wedding! Paul was great, he went above and beyond helping out to pick up and dispose of empties, and was very nice all around. He even saved the last bottle of my favorite beer for me :) All in all, I had a great experience working with your company and I would not hesitate to recommend Boston's Best to friends or contact you in the future should we require bartending services again!!

Thank you so much!

- Nicole

From: katiwong19@aol.com

To: BostonsBestBar@aol.com

Sent: 9/21/2011 9:24:10 A.M. Eastern Daylight Time

Subj: Re: Customer service follow up from September 17th, Lancaster

Tina and Tom were absolutely wonderful! No complaints at all! Good workers!
Everything was perfect, thank you!

From: Imonahan5@aol.com

To: BostonsBestBar@aol.com

CC: neal_sharma@yahoo.com

Sent: 9/8/2011 6:36:32 P.M. Eastern Daylight Time

Subj: Re: Wedding, August 27th

Hi Dianna.

Neal & I want to thank you for being so flexible and making things happen for our wedding. The bartenders at our wedding were great - guests were naturally thrilled at finding themselves with a drink in hand at 10:30 in the morning. We can't thank you enough for the last minute drastic schedule change - the servers we had were so professional that you would have thought the bars were supposed to be set up at that time all along.

If there is a site or form where we can provide a vendor rave to help with future bookings - we would be happy to do so.

Thank you again,

Logan

From: saralaroche@hotmail.com

To: bostonsbestbar@aol.com

Sent: 9/9/2011 10:28:24 A.M. Eastern Daylight Time

Subj: RE: Wedding, September 3rd

Hi Dianna:

I wanted to let you know that our experience with Tina, our bartender Saturday, could not have been better! She was wonderful. You guys really helped to make our day even more special. I truly appreciate it!

If I ever have the opportunity to use a bartender again or recommend one – it would be you all the way!

Thanks,

Sara

From: amara.madu@gmail.com

To: BostonsBestBar@aol.com

CC: davemhahn@gmail.com

Sent: 7/23/2011 2:30:05 P.M. Eastern Daylight Time

Subj: Thank you and a review!

Hi Dianna,

We wanted to thank you all for the wonderful job you did at our wedding. We have posted the following review at WeddingWire.

All the best,

Amara and Dave

Boston's Best Bartending (BBB) recently worked the bar at our wedding of about 150 people. The two bartenders did a flawless job and went above and beyond at several key points in the night and fixed some potentially big problems. The best thing--really, the only thing that matters with your wedding vendors--is that you can say "They took care of it and I didn't even know about the problem." And that's definitely true of BBB. There were 3 near disasters at our wedding involving alcohol, all which BBB took care of:

Potential Disaster 1 averted:

Stupid me thought it would be a good idea to use big styrofoam coolers until our actual ones arrived with the caterer to get our beer and wine chilling. So, after after a few hours of holding ice, beer, and wine, about 3 of the coolers just burst and flooded the bar area. If someone hadn't told me this happened, however, I never would have known: BBB cleaned everything up, repacked the booze in the proper coolers, and went on with the show.

Continued

Potential Disaster 2 averted:

If you grew up in the Boston area, you probably have one or more male friends who drink too much and turn into "that guy" at weddings: difficult to manage, a little inappropriate, doesn't know when to quit. With my friend, I can personally attest to how difficult he can be to deal with. At one point, I strolled into the bar area to get a drink for myself and overheard BBB gently but firmly shutting him off. Please, BBB, let me know your secret, because he just walked off and didn't say boo, which never happens. On top of that, the kindly bartender apologized to me for having to do that, to which I just say: not a problem.

Potential Disaster 3 averted:

Our wedding was in Harvard Square, so lots of people took cabs in. By the end of the night, when a big rush of people started leaving, it suddenly started to downpour. So bad that walking the 1/4 mile to the cab stand in high heels suddenly became impossible. BBB saw the confusion and started dialing the numbers of local cab companies to get people moving. BBB also did crowd control too, calming down our tired and confused guests.

And as I thanked BBB for going above and beyond, the bartender very kindly said "That's just what we do," and I thought that was a good summation of their attitude and performance.

Hire these people. You will not be disappointed. They will solve the problems you didn't know you had!

From: amb@kormanlaw.com

To: BostonsBestBar@aol.com

Sent: 7/6/2011 12:00:37 P.M. Eastern Daylight Time

Subj: RE: Follow up from June 18th Wedding, Tucks Point, Manchester Y.C.

Hi Dianna,

We were beyond satisfied with our two bartenders at the wedding. They were nothing short of spectacular. Every time I looked at the bar, the line was minimal and the bartenders were smiling and being warm and social with our guests. The transition from the chowder house to the Manchester Yacht Club was flawless (or...so it seemed). And the bar was up and running in no time!

Thank you again for everything. I will absolutely recommend your company to every one of my friends who are getting married or having a social function in the future!

Thank you!

Ashley

From: sfkendrick@msn.com

To: bostonsbestbar@aol.com

Sent: 6/26/2011 5:03:02 P.M. Eastern Daylight Time

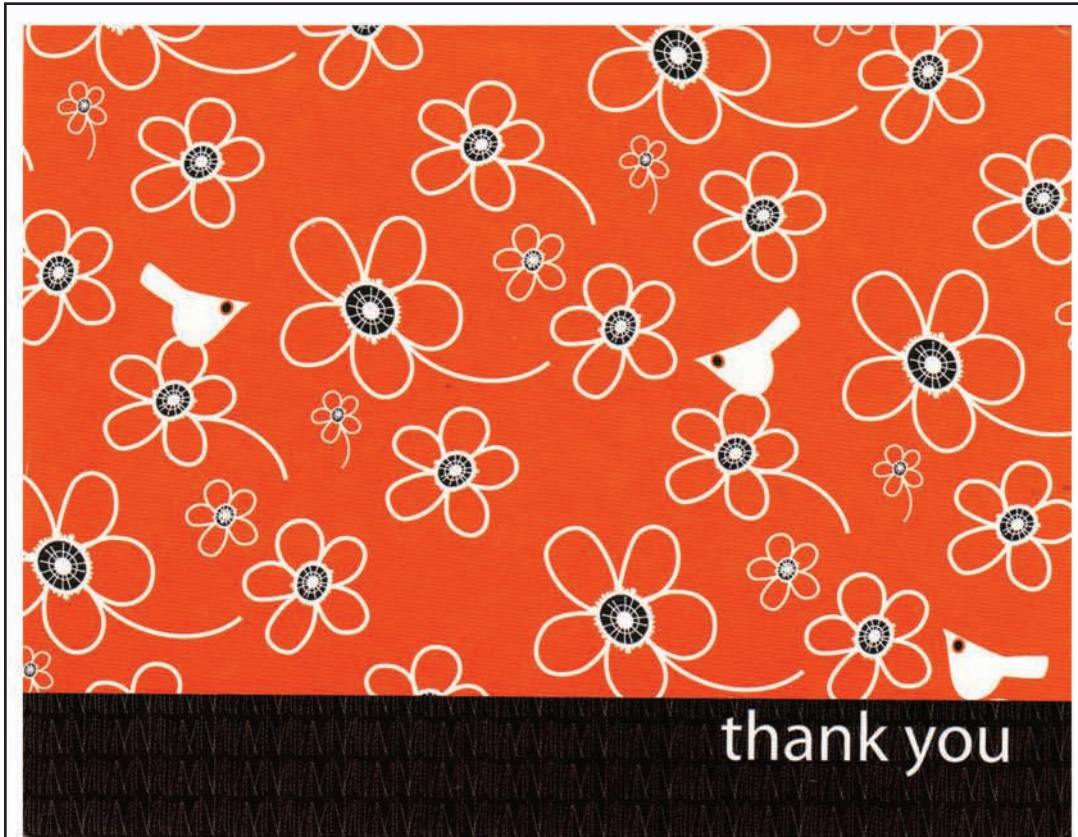
Subj: RE: Follow up from June 17th, Wedding, Endicott Estate

Hi Dianna,

The bartenders were great! They knew what they were doing, were friendly, and professional. I felt like I could relax and they would do their job without my oversight, an important quality when one has a lot to do!

Thanks, it was a pleasure working with you, too.

Joan Kendrick



Diana + Jen

Thank you so much
for your amazing services
for our wedding. Jen, all
my guests loved about your
hospitality + service! Thanks
Again!

Tanya + Paul
Amato
10.9.10

From: pkvetko@salemstate.edu

To: BostonsBestBar@aol.com

Sent: 5/25/2011 11:34:14 A.M. Eastern Daylight Time

Subj: Re: Wedding, May 21st

Dianna, thanks for your call, and yes, everything was great.

Thanks very much to you and to Tom for your professionalism, and for making everything so easy for us! We had a fantastic time and will be happy to recommend you to anyone looking for a bartending service.

Take care,

Peter

From: iw.monteith@gmail.com

To: BostonsBestBar@aol.com

Sent: 3/28/2011 10:12:27 P.M. Eastern Daylight Time

Subj: Re: Wedding, March 26th

Dianna,

Everything worked well and the party was a great success.

Regis was excellent - let me know if you need any reference for him.

Thanks,

Ian

From: debrigard@yahoo.com

To: BostonsBestBar@aol.com

CC: dianepmorse@gmail.com

Sent: 7/19/2010 5:00:36 P.M. Eastern Daylight Time

Subj: Re: Wedding, July 16th

Dear Dianna,

Thank you for calling to check up. Everything went very well during the 7/16 event at the House of 7 Gables in Salem, and we were pleased with Regis & Kim's service.

Haley's (the package store that supplied the drinks, based on your recommendations), provided us with excellent service as well, and you should be free to recommend them again.

Your estimate of total drinks to be consumed, by the way, turned out to be right on target.

The crowd was well-behaved, and House of 7 Gables complimented us on how well the operation was carried out. The only mishap is that someone lost an ear ring ... which I mention in the unlikely case either Kim or Regis might have heard of someone finding one.

Thank you again, it was a pleasure using Boston's Best Bartending Services.

Raul de Brigard

debrigard@yahoo.com

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